Proofpoint Security Awareness Training

Packages Summary

Proofpoint Security Awareness Training packages provide you with an added layer of security. We use our unique tools and methodology to test and educate your employees about the latest threat trends. And as a Gartner MQ leader, Proofpoint can successfully engage and educate your users. This helps you reduce your number of successful phishing attacks and malware infections.

Customers across all industries use our security awareness solutions to reduce their risk from cyber attacks and to dramatically reduce their training costs. And these solutions make it easy for you to deliver the right training to the right people. This helps to ensure your users have the right response to security and privacy threats and requirements.

	ANTI-PHISHING	ENTERPRISE
Description	Teach users to defend against phishing attacks. Receive the most comprehensive and effective library of anti-phishing training available.	Get all of the products and features necessary to fully implement our peoplecentric risk reduction methodology. This provides the most effective results for changing user behavior.
CyberStrength® Knowledge Assessments		✓
ThreatSim® Simulated Phishing Attacks	✓	✓
ThreatSim USB Simulation		✓
PhishAlarm® Email Reporting Button	✓	✓
PhishAlarm Analyzer Threat Prioritization	✓	✓
End User Sync with Active Directory (AD)	✓	✓
Training Modules	Receive 8 interactive and game-based modules: • Securing Your Email—Fundamentals • Securing Your Email—Advanced • Email Security • URL Training • Social Engineering • Protecting Against Ransomware • Anti-Phishing Phil™ • Anti-Phishing Phyllis	Receive all customizable video, interactive and game-based modules. This includes modules from The Defence Works (acquired May 2020) and TeachPrivacy compliance and privacy training modules.
LMS (SCORM) Installation	✓	✓
Security Awareness Materials	✓	✓
Program Materials	✓	✓

Additional Features and Benefits

REPORTS AND ANALYTICS

MULTINATIONAL SUPPORT

END-USER ACCESSIBILITY

- Automated reporting for delivering reports to key stakeholders
- Dynamically filter data using dozens of parameters
- Export to XLS and CSV
- Benchmarking against other Proofpoint customers including industry-specific data
- Assessments and training translated and localized into 40 languages
- Support for international time zones
- Regional data storage and data privacy features
- Regionally-specific domains, names, references and more
- Single sign-on to our security education platform
- Mobile accessibility for training modules*
- Interactive training modules support 508 and WCAG compliance 2.0 AA

ADMINISTRATION AND SECURITY

- Unlimited use of assessments, training, and reporting for licensed users
- Two-factor authentication for administrators
- Limit password reuse and lock-out after failed login attempts
- Customize password policy of administrators in our Security
 Education Platform

SUPPORT AND SERVICES

- Award-winning support via email, phone and live chat
- Online community with knowledge base, ideas, discussions and more
- Customer engagement manager assigned to your account
- Access to extensive best-practices documentation

TECHNICAL CERTIFICATIONS

- Annual independent third-party data privacy assessment by TRUSTe
- Self-certified with EU-US Privacy Shield and the Swiss-US Privacy Shield Frameworks
- Cloud Security Alliance STAR self-assessment
- Okta integration partner for single sign-on
- FedRAMP Moderate Certification In Process

Package Additions

MANAGED PROOFPOINT SECURITY AWARENESS TRAINING

- Tailored security awareness and training programs
- Personalized support
- Comprehensive reporting

ADDITIONAL INTEGRATIONS AND PRODUCTS

- ThreatSim smishing (SMS) attacks (US only)
- Closed Loop Email Analysis and Response (CLEAR) solution for automatically remediating user-reported messages

LEARN MORE

For more information, visit **proofpoint.com/security-awareness**.

ABOUT PROOFPOINT

Proofpoint, Inc. (NASDAQ: PFPT) is a leading cybersecurity company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint for people-centric security and compliance solutions that mitigate their most critical risks across email, the cloud, social media, and the web. More information is available at www.proofpoint.com.

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^{*} Speak to your Proofpoint representative for details.